

# Cordell Vail, cste, csbs – Quality Assurance Analyst



Cordell grew up in Utah. He graduated from the Brigham Young University and has completed two years of graduate school work at the University of Utah in Interpersonal Communications. He served as an Infantry Platoon Leader in Vietnam. He was an instructor at Ft. Benning, GA Infantry School for 2 years and achieved the rank of Captain before his discharge from the Army. His work experience includes being a Controller for International Exchange Students Inc, and ComTel Manufacturing Inc, Assistant Plant Manager at Designer Line Manufacturing Inc, Software Developer and Senior Systems Analyst at Nixdorf Computer Inc and Software Developer at Software Systems Solutions Inc.

He now lives in the Seattle Washington area, where he was a Software Test Engineer at Weyerhaeuser for 8 years, and for the past 4 ½ years has been a Quality Assurance Analyst with the Washington School Information Processing Cooperative. With this wide range of business experience, Cordell brings to his presentation a specialized knowledge of business and interpersonal relationship psychology as well as a test engineer's perspective. He is a Certified Software Test Engineer, Certified School Business Specialist and author, with 12 years experience in QC and QA environments.

As an author, Cordell has published several books. His most recent book is "*My Turn To Win: The Secret Of Excellence*". He is currently writing a book on the Social Psychology of Software Quality. He has become a very popular speaker at International, National, Regional and Local Software Quality Conferences as well as being a motivational trainer for corporations. Cordell has also helped several groups of Test Engineers pass their CSTE certification test.

His humorous and memorable presentations have entertained and educated audiences all across the continent from Vancouver, British Columbia to Orlando, Florida - from Toronto, Ontario to Los Angeles, California. Here are the titles of some of those presentations:

## FULL DAY WORKSHOPS:

***"The Art Of Being Excellent: Personal Achievement Workshop"***, An all day presentation 2 Oct 2007 at the QAI Canada International Software Quality Conference, held at the Sheraton Centre Hotel, Toronto, Canada

***"The Art Of Building Relationships: The Key To Having Influence At Work"***, An all day presentation, 17 Aug 2007, for the Software Quality Association of Denver (SQUAD), PPA Center, Denver, CO

***"Achieving Excellence In An IT Environment"*** An all day Presentation, 16 Aug 2007, for First Data Government Solutions, Greenwood Village, CO

***"The Social Psychology of Improving Software Testing Processes Where You Work"*** Presented as an all day seminar for the Seattle Area Software Quality Assurance Group (SASQAG) \$99 days - 28 July 2006 at the Honeywell Learning Center, Redmond, WA

## HALF DAY WORKSHOPS:

***"The Social Psychology of Improving Software Testing Processes Where You Work"***, Presented 14 Mar 2007 at the Software Quality Association of Denver (SQUAD) annual Software Quality Conference, PPA Center, Denver, CO

## ONE HOUR PRESENTATIONS:

***"Conflict Resolution In The Workplace: A Test Engineers Perspective"*** Presentation for the 2007 QAI Canada International Software Quality Conference 2 Oct 2007 at the Sheraton Centre Hotel, Toronto Canada

***Adapting Test Plans to Your Environment"*** A one hour presentation at the SQUAD 2007 6<sup>th</sup> Annual Software Quality Conference at the PPA Center, Denver, CO 15th Mar 2007

***Managing Your Manager and Other Difficult To Get Along With Employees: The Art of Building Relationships*** Presented as a one hour presentation at the QAI International Quality Conference in Toronto, Canada in October of 2006.

***The Social Psychology Of Improving The Software Testing Processes***

A one hour presentation given at the 2006 International Quality Conference for QAI Canada at the Sheraton Center Toronto Hotel 6 Oct 2006

***Load/Performance Testing Tools and Techniques***

One hour presentation at the Seattle Area Software Quality Group 16 Jan 2006 and also presented to the PNSQC Software Quality Conference in Oct 2006 in Portland, OR and at the Progress Exchange 2006 Software Conference at Ceases Palace in Las Vegas, June 7<sup>th</sup>, 2006

***How to Pass the CSTE Exam: Gathering Your Own Body of Knowledge***

Presented to GE Healthcare testing staff at the IDX tower in Seattle, WA March 3<sup>rd</sup>, 2006

***Testing Tools That Will Increase Your ROI***

Presented at the 2006 Software Quality Association of Denver (SQuAD) Friday, February 17, 2006, PPA Event Center, Denver, Colorado

***Stress, Load, Volume, Performance, Bench Mark and Base Line Testing at a price you can afford!***

Pacific North West Software Quality Conference (PNSQC) at the Oregon Convention Center Portland OR – 11<sup>th</sup> Oct 2005

***8 Keys To Maturing The Testing Process Where You Work***

QAI 25th Annual Software Testing Conference Orlando Florida - Oct 21st 2004

***Helping Managers Manage: A Test Engineers Perspective***

QAI 25th Annual Software Testing Conference Orlando Florida - Oct 22nd 2004

***Improving The Testing Process Where You Work***

Presented management and testing staff at the VeriTest national headquarters – in Bellevue, WA - on the 27th May 2004

***Maturing The Testing Process: Individuals Can Make A Difference***

Seattle Area Software Quality Assurance Group (SASQAG) Bellevue, WA -15 April 2004

***Improving Processes Where You Work***

A presentation for the Washington School Information Processing Cooperative - PDIS Group 06 April 2004, Everett, WA

***Automated Testing Overview and Bullet Proof Modular Programming for Automated Testing***

Both presented to SKYWARD Inc – managers and test engineers - Stevens Point, Wisconsin 23 June 2003



**Contact Information for Cordell Vail**

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