Load/Performance Type Testing Tools At A Price You Can Afford

Presentation by

Cordell Vail and Joe Towns

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Seattle Area Software

Quality Assurance Group

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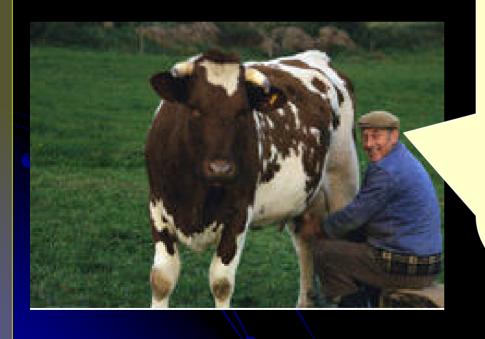


The reason most people never find a 4 leaf clover is that they never look for one. Life is a lot like that.

Cordell Vail

INTRODUCTION

Is this your view of Testing Tools?



OK! Now I am going to just sit here on this stool and hang on and I want the cow to jump up and down



Purpose of this Presentation

Was this YOU, when they asked you to find a load testing tool?





Purpose of this Presentation

Help you learn how to find an inexpensive testing tool that will give you predictable results

This presentation is NOT intended to teach you how to do the testing



The "Big Picture" (Overview)

- Know Where To Start
- Uniformity
- Definition Of Terms
 Stress Testing
 Load Testing
 Volume Testing
 Performance Testing
 Benchmark Testing
 Baseline Testing

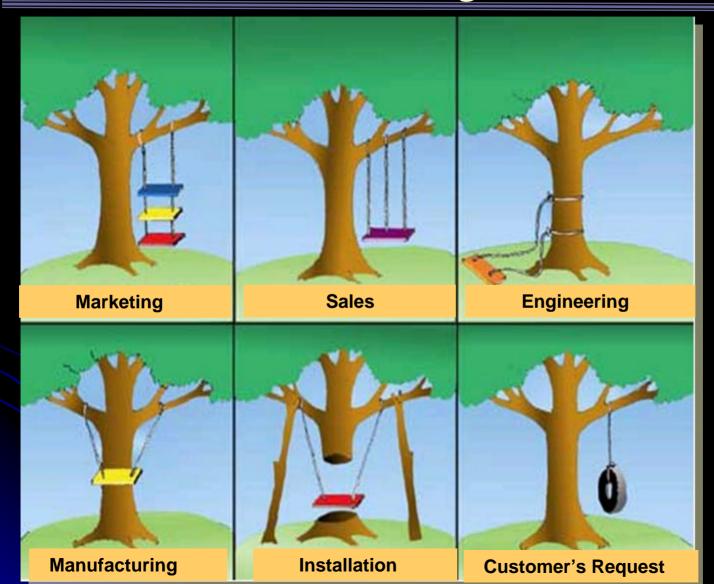


The "Big Picture" (Overview)

- Know the testing objective
- Know the testing environment
- Only buy what you need
- Know how you are going to test
- Trusting the test results
- Possible solutions
- Can we trust market share
- Testing tool comparisons



Uniformity





Uniformity

We need to define terms to eliminate confusion

- Stress
- Load
- Volume
- Performance
- Benchmark
- Baseline



Uniformity

It is not so important how you define testing terms as it is that everyone in your organization use the same definitions



Stress Testing

Tests the server

Peak volume over a short span of time



Load Testing

Tests the database

Largest load the database can handle at one time



Volume Testing

Tests the server & the database

Heavy volumes of data over time

Combination of Stress Testing and Load Testing over time



Performance Testing

Tests user response time

With web applications this is normally the main consideration



Benchmark Testing

Compares your testing standards to the same testing standards in other similar organizations in the industry



Baseline Testing

Setting testing standards to be used as a starting point for comparison later within your own organization



Know Where to Start

In testing we would all do well to follow Stephen Covey's advice:

"Begin with the end in mind"

What is it you need to test?



Identify the Target of the Test

Will the tool need to test:

Bandwidth
Concurrent users
Multiple platforms
Multiple browsers
Users per server

Multithreading
Disk capacity
Faults
Memory
User response



Consider Team Composition

Developers

Source Code Analysis Cyclomatic Complexity Memory Leaks Test Engineers

Error Handling Fault Injection User Response Time System Engineers

Bandwidth Restriction Server Performance Multithreading

The members of your testing team will be able to help determine what tests need to be done with which testing tool

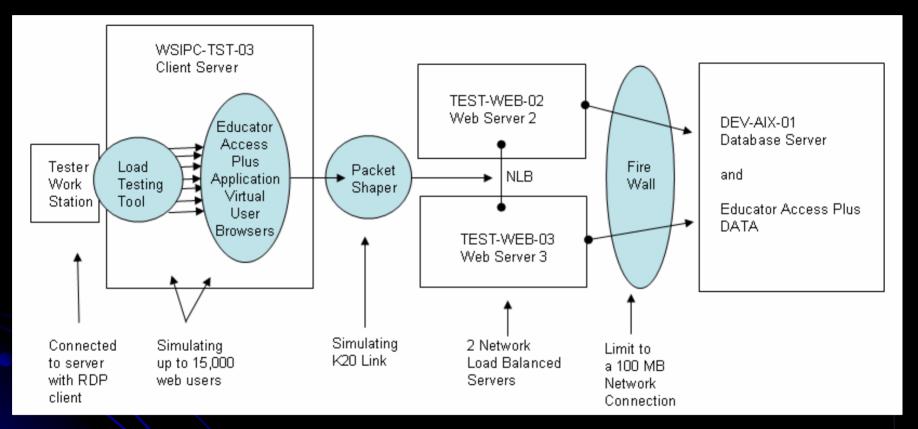


Know the Testing Environment

- Number of client workstations
- Connectivity to servers
- Database availability
- Production copy of application
- Application and web servers
- Bandwidth and LAN
- Test tools to monitor results



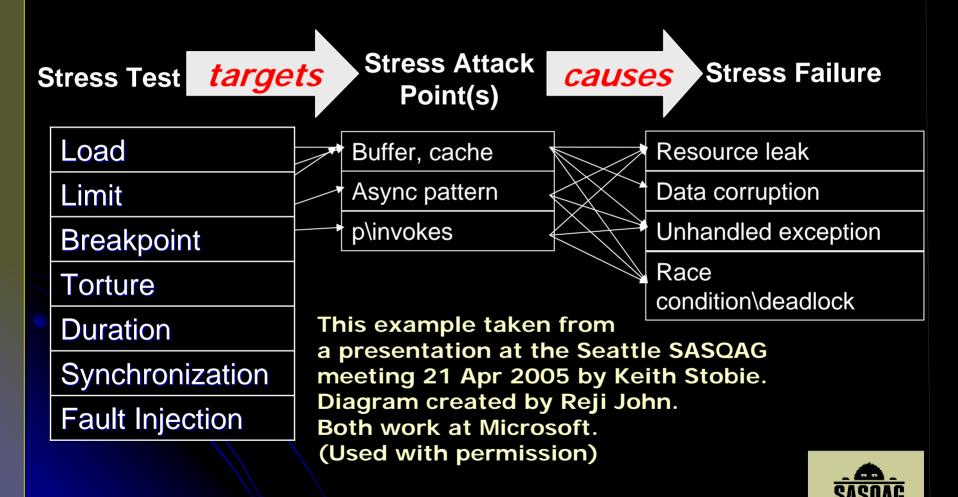
WSIPC Testing Environment



NOTE: The Client Server and the 2 Web Servers are HP Proliant BL 20 PG2 Dual 3GH Xeon with 2GB Ram



Know How You Test



Only Buy What You Need

To find an economical tool you must know what your testing needs are

Each tool is very different

You are not going to pay \$200 and get a tool that will do what an \$85,000 tool will do!



Trusting The Test Results

With a new testing tool, how do you know your results are accurate or even valid unless you have something to compare against

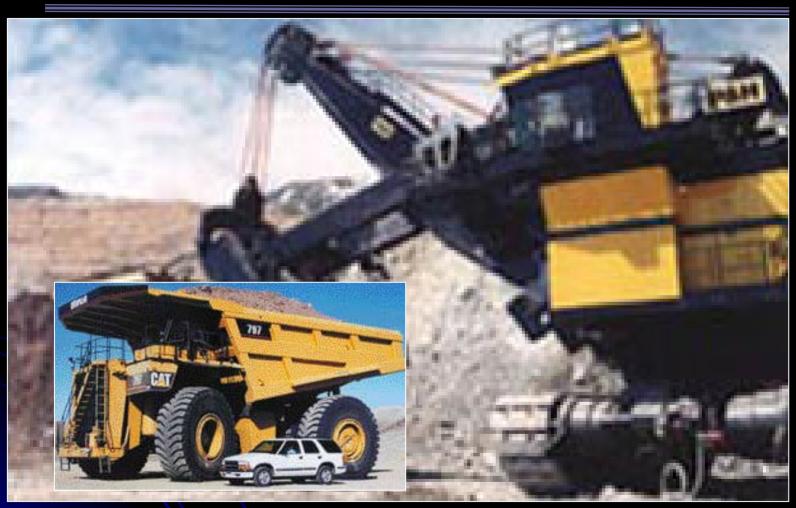


Trusting The Test Results





Trusting The Test Results





Two Possible Solutions

#1 - Test the tool on an existing application and web server where you already know what the test results should be



Two Possible Solutions

#2 - Test with more than one testing tool and compare the results

Is that feasible with the cost of the tools on the market today?



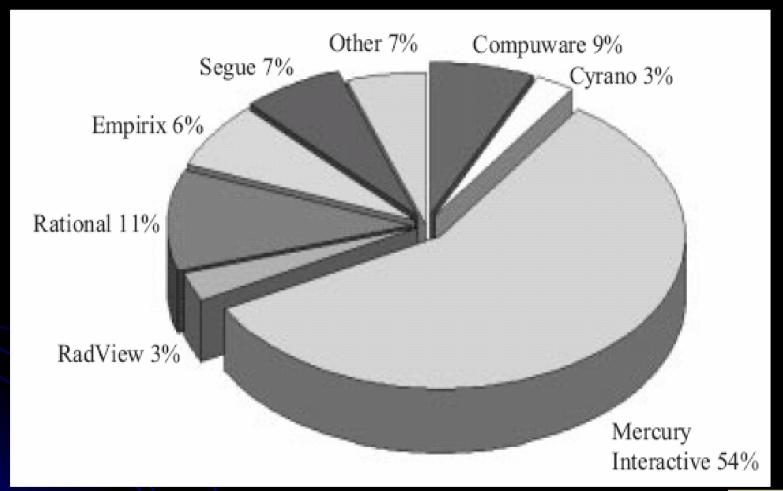
Can We Trust Market Share

93% of the market share is controlled by 7 vendors all charging very high prices





Can We Trust Market Share







http://www.mercury.com/us/pdf/company/newport_load2000.pdf

Testing Tool Vendor Links

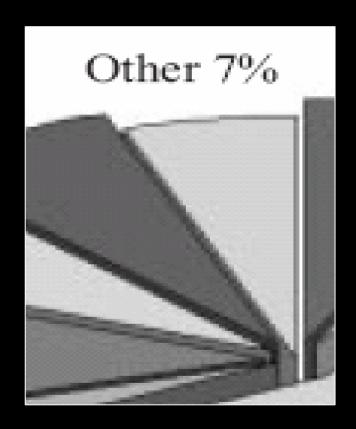
Here are links to those 7 larger vendors that are holding 93% of the market share

www.ao6.ibm.com/software/awdtools/tester/performance/index.html
www.segue.com/products/load-stress-performance-testing/index.asp
www.mercury.com/us/products/performance-center/loadrunner/
www.radview.com/products/WebLOAD.asp
www.quotium.com/qpro_overview_load_testing.html
www.empirix.com/default.asp?action=article&ID=418
www.compuware.com/products/qacenter/performance.htm

Check the Prices out for yourself!
They are all over \$50,000 for
1,000 virtual users

Affordable Testing Tools

We decided to look at that "OTHER" 7% mostly because of price





Affordable Testing Tools

http://www.vcaa.com/testengineer/links.htm

http://www.testingfaqs.org/t-load.html

http://hammerhead.sourceforge.net/

http://opensourcetesting.org/performance.php

http://www.grove.co.uk/Tool_Information/Choosing_Tools.html

http://www.softwaregatest.com/gatweb1.html#LOAD

http://www.sqa-test.com/toolpage.html

http://www.webservices.org/index.php/ws/content/view/full/102

http://opensourcetesting.org/performance.php

http://sourceforge.net/projects/dieseltest/

NOTE: See our comparison list on the session CD handout



Our Testing Tool Findings

TestMaker – PushToTest: FREE

http://www.pushtotest.com/Downloads/

WAST – Microsoft:

FREE

http://www.microsoft.com/downloads/details.aspx?FamilyID=E2C05 85A-062A-439E-A67D-75A89AA36495&displaylang=en

LoadTester – AppPerfect: FREE

http://www.appperfect.com/products/devsuite/lt.html

TestMaker - PushToTest: FREE

http://www.pushtotest.com/Downloads/



Our Testing Tool Findings

Site Tester 1 — Pilot:

\$29

http://www.pilotltd.com/eng/index.html

Portent Supreme – Loadtesting.com:

\$279

www.loadtesting.com

WAPT - Logasoft:

\$299

http://www.loadtestingtool.com



Our Testing Tool Findings

Webserver Stress
Tool 7 – Paessler:

\$625

www.paessler.com

HOLODECK - SISE:

\$1,500

http://www.sisecure.com/holodeck/learn.shtml

NOTE: Holodeck is a fault injection toolnot a normal virtual user testing tool



Other Options

(Onshore) Outsource Testing

http://www.veritest.com/services/load_stress.asp

Online Hosted Services

http://servers.aplus.net/loadbalance.html

http://www.webpartner.com/products/st_main.html

http://www.keynote.com/

http://www.webmetrics.com/loadtesting.html

NOTE: Hosted or online testing may be available free from your ISP



Seeing the Results

TOOL DEMONSTRATION

You can follow along in the Tool Demonstration Handout



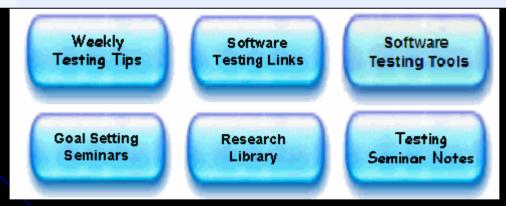
For More Information

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Cordell Vail, cste – Quality Assurance Analyst. Cordell grew up in Utah and graduated from the Brigham Young University and has completed two years of graduate school work at the University of Utah in Interpersonal Communications. Cordell brings to the presentation a test engineers perspective. He is a Certified Software Test Engineer and Certified School Business Specialist with 9 years experience in manual and automated testing. Cordell has made several presentations on "Improving Testing Processes" at both local and national conferences.

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